

the steward connection

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June 2017



Steward Consulting, Inc. will be closed on Tuesday, July 4, 2017 for the Independence Day Holiday and will re-open on Wednesday!

We wish you all a safe Fourth of July Holiday weekend!



In This Issue...

- SCI Closed Independence Day
- Doclink Document Management
- Staying Connected with SCI
- SCI Support Plan
- Sage 100 Errors
- URGENT: Sage 100 version2014

DocLink

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Are you Currently Using Sage 100 version 2014?

As is customary with all software, the publishers (such as Sage) must make decisions that will enable products to remain current with Operating Systems, servers and other technology (such as internet browsers etc.) **Currently, Sage supports version 2015, 2016 and 2017. Quarterly and year end updates (AP and Payroll forms etc.) ceased for version 2014 as of December 31, 2016. Phone and website support by Sage will end as of September 30, 2017.**

As your Sage 100 reseller, we wanted to point out some critical points you will want to



Staying Connected with SCI

There are several opportunities to stay connected to Steward Consulting:

- **Steward Connection:** Monthly Newsletter sent via e-mail, past editions are available on our web-site.
- **Facebook:** Become a fan of SCI on Facebook for up-to-the-minute announcements about product releases, and general company news. Log on to Facebook and search for Steward Consulting.
- **Twitter:** Search for StewardConsult.
- **LinkedIn:** Log on to LinkedIn and search for Steward Consulting.
- www.stewardconsulting.com: Go to our web-site to see our latest News and Events; Research other Products and Services we offer; and more.



SCI Support Plan

At SCI, our mission is to provide the highest level of service and quality software solutions to our clients, with individualized assistance in maximizing the return on each client's investment.

Several of our clients prefer "fee-for-service" services. While others prefer a Support Plan to enable them to budget monthly support expenses.

To learn more about your Support options, please

consider when making the decision not to upgrade:

1. **Accounts Payable (AP)** Annual 1099 Forms are not guaranteed to be accurate or populate with correct data through the software
2. **Payroll (PR)** Annual/Quarterly W-2, 941, and related forms are not guaranteed to be accurate or populate with correct data through the software. Additionally, payroll taxes are not guaranteed to accurately calculate.
3. **Affordable Care Act (ACA)** Only supported versions of Sage 100 are guaranteed to be accurate for Affordable Care Act tracking and reporting.
4. **Operating System** Windows 10 is NOT supported on version 2014. Therefore, if you have to replace any work station hardware within your organization, it will most likely come with Windows 10 and, as noted, is not supported and may not even allow the installation of the Sage 100 client on that workstation. Basic features and functionality will most likely impact your use (and possibly not work at all). **The same concerns apply if you must buy a new server.**
5. **Error or Bugs** in the software will not be supported by Sage. Therefore, if such a problem occurs within your software that we, as your reseller, cannot resolve, we cannot obtain further assistance from Sage for resolution.
6. **SCI Support** for unsupported versions is charged at a higher rate, due to maintaining information and training for our staff on previous versions.

Please consider these points regarding staying on an unsupported version of software. We hope this will clarify the importance of remaining current. As year-end is fast approaching and our calendar is near capacity for upgrades through December 31, 2017, it is imperative that you carefully review your plans for your Sage 100 software. **Due to year end capacity, you must begin the upgrade process prior to July 31, 2017 to ensure that**

call Dona at 918-299-7514 or email her at dboatman@stewardconsulting.com !

ERROR

**Sage 100 Errors?
How you can help us help you!**

We wanted to share a few tips on calling/emailing in to support when you have an error # or message!

- **Don't** cancel out of an error.
- **Don't** turn off your computer.
- **Do** call or email support with the error #, program & line # OR if you can, click on "Info" and print screen & email to support@stewardconsulting.com.

The above information helps our support team help you in a timelier manner to resolve your support issues!

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Sent
to: dconner@stewardconsulting.com
If you prefer not to receive
future e-mails of this type,
[click here](#)

Sent By:
Steward Consulting, inc.
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you will be upgraded in time for your year-end processing.

If you have additional questions regarding this information, or would like to schedule an upgrade, please contact Dana Conner at 918-299-7514 or via email at dconner@stewardconsulting.com .

For further information on any of the above products or events, please call our office at 918-299-7514 or email Dana at dconner@stewardconsulting.com or Dona at dboatman@stewardconsulting.com!



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